

### Behaviour management policy.

Children need to understand adult's expectations of their behaviour, a process that may take time according to the child's ability to retain and process information. A consistent and positive approach is needed in the management of their behaviour, with clear and concise boundaries, established according to the children's level of understanding, aiming to make them aware of settings routines procedures house rules and what is expected of them.

We will endeavour to steer children away from:

- Doing anything that could prove dangerous, hurtful or offensive to other children, adults or themselves.
- Anything that will make the child unwelcome or unacceptable to others.
- Damage other people's belongings.
- We will be fair and consistent taking into consideration each child's level of development and understanding.
- We will show approval when children behave according to their expectation with smiles, hugs attention reward and praise.
- We will make a point of praising children to their parents and others when they have behaved well.
- Negative attention will be rationed such as **don't**..... and instead try to use the positive.....**Let's**.
- We will encourage sharing and negotiation and use appropriate language to explain why certain types of behaviour are not tolerated.
- We will avoid confrontations and battle situations, scolding and shouting gives rise to children having the opportunity to defy, and will provoke their anger and loss of control.
- We won't over react to minor situations.
- I won't intervene too soon, and allow the children time to work out their own disputes.
- We will make children aware that we will not be blackmailed into surrender by tantrums.
- Children learn from example, we will be gentle, considerate, polite and honest and never shout.
- We will be consistent and apply the same expectations from one day to another.
- We will reassure children that they are always valued as individuals even if their behaviour is unacceptable.
- At all costs we will avoid damaging children's self esteem. This can be done by: humiliation, segregation, or use of a "naughty" chair.
- We will not discuss a child's behaviour in front of them members of family. Children are very adaptable and may seek to become what we perceive them to be.
- We will always challenge racist or sexist bad behaviour immediately by giving an understandable reason for why it is wrong.

We understand that children learn by example and we will at all times conduct ourselves in a polite well-mannered way. Social events such as snack and meal times are used to promote good manners. Children are expected to join in when tidying up and generally being helpful to those around them.

### **PHYSICAL PUNISHMENT WILL NEVER BE USED !**

Where possible alternative actions will be used instead of physical intervention, if physical intervention is seen to be appropriate, it will be done with minimum of force or contact, and as quickly as possible. Significant incidents will be recorded confidentially in an incident book and parents will be informed and asked to sign the incident book.

### **House Rules**

1. Be kind to others
2. Share with others
3. Be helpful and considerate of others and toys
4. Sit at the table when eating and drinking
5. Say please and thank you
6. Always treat others, as you would like to be treated yourselves
7. Treat our setting with respect.
8. Tidy up the toys and equipment

### **Complaints.**

Should you have any complaints about us or the setting firstly you should discuss it with me and hopefully we could resolve the problem should you need to get further advice you should contact the OFSTED complaints help line; 0845 6014772. This in no way will effect the care your child is given and at all times we will adhere to the equal opportunities policy.

We believe that most complaints are made constructively and can be sorted out at an early stage, We also believe it is in the best interest of the setting and the parent/carer that complaints should be taken seriously and dealt with fairly and in a way that respects confidentiality.